



## EUROPEAN LOGISTICS PARTNERS

CARGO CENTER LUXAIR, OFFICE X-2126, L-1360 LUXEMBOURG AIRPORT

TEL: 00352-2634251 - FAX: 00352-26340131 - EMAIL: info@elp.lu

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European Logistics Partners S.A. (known as the 'company') is **a forwarding agent and customs broker** with its Head Office at L-6970 Oberanven. The 'company' is also entitled to participate/interact with worldwide companies involved in a similar nature of services.

1. These conditions apply for all business carried out by the 'company' except in instances in which legal and other conditions are set out by the authorities. The 'company' is authorized to agree to alternative conditions which have been agreed by both parties. Any changes should, where possible, be notified in writing, ie, email, fax or similar prior to commencement of services.
2. The 'company' can agree alternative arrangements with airlines, handling agents, forwarding agents, customs agents, storage companies, trucking services, on behalf of the customer. The 'company' acts as an agent only and the conditions of carriage/contract supplied by any sub-contracted supplier is applicable. The 'company' refutes any responsibility except in cases of proven damage by way of negligence carried out by an employee of the 'company'.
3. The Customer will, where possible, receive all offers of service by electronic mail or by fax. Instructions from the Customer shall be given by electronic mail or fax. The terms foreseen to carry out the transport in question shall also be communicated by e-mail. The correct issue of Airway Bills or House Airway Bills respectively is the responsibility of the Customer.
4. The 'company' will control the load but it is not obligated to do so on every shipment and the 'company' negates all responsibilities accordingly. The accuracy of the declaration of Dangerous Goods, Valuable and Precious cargo etc. is to be declared and controlled by the Customer and presented to the 'company' accordingly. The 'company' does not have facilities / agreements in place to offer additional Transport Insurance so it is strictly the responsibility of the Customer to obtain additional insurance cover if required.
5. Should the 'company' be involved in any aircraft handling, the IATA Ground Handling Agreement will become applicable. In all circumstances the handling agent is responsible for all handling regulations/requirements but the 'company', without any obligation or responsibility, can liaise with the Handling Agent on behalf of the Customer.
6. The Customer is responsible for adequate packaging, correct labeling, the issue of correct Airway Bills and any other documentation so required in order to facilitate the movement of cargo regulations.
7. The 'company' acts as agent only, therefore any claim, financial or similar, has to be directed to the service supplier directly, except in the case of proven damage caused by the 'company's' employee by way of negligence.
8. **Applicable Law, Place of Jurisdiction**  
The applicable laws are those of the Grand Duchy of Luxembourg, Place of Jurisdiction is the competent court of the City of Luxembourg.

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SIEGE SOCIAL: 63A, RUE ANDETHANA L-6970 OBERANVEN  
SOCIETE ANONYME AU CAPITAL DE EUR 50.000.-  
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